



Greater Manchester All-Party Parliamentary Group

Chair Lucy Powell MP
Vice-Chairs Lord Goddard of Stockport, Ivan Lewis MP, Baroness Morris of Bolton, Chris Green MP, Jim McMahon MP
Secretary Jonathan Reynolds MP
Treasurer Yasmin Qureshi MP

APPG Question Time on Healthy Lives and Quality Care Friday 19th January 2018, Manchester Metropolitan University

NON-VERBATIM MINUTES

ATTENDED BY:

Officers: Lucy Powell MP and Jonathan Reynolds MP

Members: Rt Hon. the Lord Pendry and Rt Hon. the Lord Stunell

Speakers: Andy Burnham (Mayor of Greater Manchester), Jon Rouse (Chief Officer, GM Health and Social Care Partnership), Lord Peter Smith (Chair, GM Strategic Partnership Board), Alison Chambers (Pro-Vice-Dean for Health, MMU), Alex Whinnom (Chief Executive, GMCVO)

In Attendance for the Secretariat: Gill Morris, Sam Popper, Steve Barwick and Ross Cathcart

Apologies: Debbie Abrahams MP, Yasmin Qureshi MP, Mary Robinson MP, Kate Green MP, Afzal Khan MP, Angela Rayner MP, Jeff Smith MP, Yvonne Fovargue MP, Chris Green MP, Kate Green MP, Andrew Gwynne MP, Mike Kane MP, Lord O'Neill, Cllr Jean Stretton, Cllr Sir Richard Leese, Cllr Alex Ganotis, Joanne Roney, Theresa Grant.

A full list of attendees including stakeholders is appended to the minutes

1. Welcome and introductions

Lucy Powell, Chair of the Greater Manchester APPG and MP for Manchester Central, welcomed everybody to the meeting.

Malcolm Press, Vice-Chancellor of MMU, welcomed the guests. The health and social care (H&SC) agenda is central to MMU's work.

Lord Peter Smith, Chair of the GM Strategic Partnership Board, said that H&SC devolution is not just about health but about wider society. The first year focused on getting the appropriate systems into place and developing strategy. Greater Manchester (GM) is moving towards focusing on good health rather than just ill health.



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Andy Burnham, Mayor of Greater Manchester, said there is now more awareness of devolution in GM an devolution could be a beacon of hope. 2017 established the devolved model, 2018 needs to show that devolution can deliver. And it can with for example national blanket postponement of elective surgery not implemented in GM. Instead only 14% of elective surgery is forecast to be postponed for January. There are opportunities to do things differently and better regards workforce, social prescribing and carers. Looking to break down institutional silos and focus on the transitional elements in life such as school readiness and then at 16, life readiness.

2. Topical updates

Urgent and Emergency Care

Jon Rouse, Chief Officer, GM Health and Social Care Partnership, said that, broadly in line with national figures, the percentage of patients seen within 4 hours declined from October to December 2017. However worth noting that **A&E admissions** usually decline during this period due to increased demand. Constraints include workforce shortages, physical capacity in hospitals and the community, and funding with trusts in deficit.

Ambulance arrivals by trust vary significantly across boroughs. Bolton is very good. Salford consistently has lowest rates of lengthy handover delays, due to successful nurse triage at front door. Delayed transfers of care in GM have significantly improved since last year, and are marginally better than the North and England. 'Stranded patients' remain high at 40%, twice expected rate. Bed occupancy remains high despite system attempts to achieve 85% by Christmas.

In summary, there are some early signs of recovery and an improvement in 4hr performance. Hospitals are running 'perfect weeks' and multi-agency discharge events, with regular delivery boards and communications locally, regionally and nationally. H&SC provision varies significantly across GM with differing needs and demands in communities.

Population Health

Angela Hardman, Director of Population Health at Tameside MBC and Lead Director of Public Health said that GM has an ambition to reduce inequality across the conurbation and 'radically' upgrade population health – which is presently worse than other regions. The Population Health Plan reflects what local people say and builds on ideas already working. The plan has five priority areas: Start Well, Live Well, Age Well, Person & Community Centred Approaches, and System Reform. Looking to focus on services that boost social value.

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Mental Health

Tom Tasker, Clinical Lead for Mental Health, Salford CCG, highlighted that access and gaps in services are critical issues for patients. Need to comply with the Five Year Forward View. Want to 'de-medicalise' the approach to mental health (MH). Voluntary sector able to reach out to the community more successfully than public sector.

Simone Spray, Chief Executive of 42nd Street and member of the Greater Manchester Voluntary, Community and Social Enterprise Reference Group, said that the voluntary sector is working closely with public sector on MH and is fully incorporated into governance structures, with a recognition of what the sector can do. It has skills and expertise at a local, regional and national level, with business and statutory sector. Currently working on integrated workforce in CAMHS and the iThrive academy.

From 42nd Street's crisis care work with young people and commissioners, it is clear that A&E and bed spaces, as well as needing to travel too far for support, are major issues for young people.

3. Q&A

Integration and reform

Jonathan Reynolds, MP for Stalybridge and Hyde, noted that the public usually associate 'reform' with 'cuts'. If a better NHS means less institutional buildings delivering care then how can the public be educated?

In response, **Andy Burnham** said that it is important to have an organic approach instead of grand plans, and to be honest with public. **Lord Peter Smith** pointed out that the public will prefer to use services that are known to be very good, e.g. Christies Hospital for cancer and Shugs in Salford.

The Rt. Hon. Lord Andrew Stunell asked how integration across all parts of H&SC can be achieved?

In response, **Andy Burnham** suggested a process of assessing home care, then community, then domiciliary care, then the ambulance service. **Jon Rouse** said two issues present since the NHS's creation - separating primary, hospital and social care & failing to build in local democratic oversight - are now being addressed by devolution. Should always be talking about care pathways.

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Workforce and social care

The Rt Hon. Lord Andrew Stunell asked what the implications of exit from the EU are.

In response, **Jon Rouse** said that although the workforce impact will be smaller than other parts of the country, it still will be highly detrimental given workforce shortages in general.

Professor Alison Chambers, Pro-Vice Chancellor for Health at MMU, stressed the importance of appreciating the broader care workforce, and care being seen as a vibrant career option. The segmentation of workforce into professional groups is not helpful, focus should be on the work that needs doing.

Kate Green, MP for Stretford and Urmston (in a pre-submitted question), asked what needed to be done to achieve fair pricing and make sure the market is working.

Kevin Lucas, Unison, noted that the two largest providers of social care in GM are owned by financial equity providers, suggesting they are not interested in wider GM society. He asked whether these sorts of providers should be part of GM social care provision.

In response, **Alex Whinnom** said that if private provision is not providing value to the GM economy it is not wanted. This was echoed by **Alison Chambers** who also highlighted the importance of everyone in GM being signed up and committed to the region. **Jon Rouse** said that the erosion of funding for local government over the last eight years means some of the best care providers have left the market. Nevertheless, not all are terrible. A point of national recognition around social care is needed. New providers e.g. cooperatives providing social care should be nurtured. **Andy Burnham** said that there is no place for organisations such as those described by Kevin, a point he has made previously. One employee's rota indicated an over 15-hour day with some visits as short as two minutes. GM would encourage new forms of provision through the voluntary sector. Commissioning of social care through the NHS in Salford should be replicated by other councils. Social care should be funded on same contributory principle as NHS.

Voluntary sector

Alison Bunn, Royal British Legion, said that the third sector has a lot to offer. How to ensure staff within the public sector understand what the third sector can contribute?

In response, **Andy Burnham** noted that the record number of people admitted to A&E suggests a decline of social care. Need to embrace voluntary sector as partner to the model, and doing this through VCSE MoU with GM H&SC Partnership and Accord with the GMCA.

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Alex Whinnom, Chief Executive of GMCVO, said that there are many VCSE groups dealing with frontline issues, and there is a need to continue to create a different relationship between VCSE and public sector. Success will depend on building networks across all localities.

Education and health

Elizabeth Stanley, Greater Manchester Carer Voice, asked how education and health & social care could be better integrated.

In response, **Lord Peter Smith** said that the February 2015 deal was primarily about health. However, GM is now trying to integrate this with other issues, such as with children's school readiness. New education secretary opens another opportunity for discussions on devolution. **Andy Burnham said that GM wants** devolution of post-16 skills policy and suggested the creation of a GM Skills Commissioner. He suggested that MPs and Peers lobby Damien Hinds, the new Secretary of State, for devolved education including ultimately a Schools Commissioner for GM.

4. Concluding comments

Andy Burnham said that the vision of GM is clear, but significant challenges remain. Nevertheless, the coherence of voices in GM from all sectors is not replicated elsewhere. New ways of engaging are emerging and he is proud and excited by the opportunities in GM to deliver health and social care differently and better.

Lucy Powell MP said that this is an important agenda, particularly given Brexit and current national priorities. This is an opportunity for GM to work on its own. Lucy thanked the speakers and attendees of the meeting, as well as the sponsors of the group and DevoConnect who provide the secretariat.

The next meeting of the GM APPG will be on **'Making Greater Manchester Carbon Neutral: a briefing in advance of the Greater Manchester Green Summit'** on the 13th March 2018, in Westminster.

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| Name | Organisation |
|---------------------------|--|
| Andy Burnham | Mayor of Greater Manchester |
| Lord Peter Smith | Chair, Greater Manchester Health and Social Care Strategic Partnership Board |
| Jon Rouse | Chief Officer, GM Health and Social Care Partnership |
| Professor Alison Chambers | Pro Vice-Chancellor for Health, MMU |
| Alex Whinnom | Chief Executive, GMCVO |
| Lucy Powell MP | Member of Parliament for Manchester Central and Chair, Greater Manchester APPG |
| Professor Malcolm Press | Vice-Chancellor, Manchester Metropolitan University |
| Jonathan Reynolds MP | Member of Parliament for Stalybridge and Hyde |
| Rt. Hon Lord Stunell | House of Lords |
| Rt. Hon Lord Pendry | House of Lords |

| Name | Organisation |
|----------------------|------------------------|
| Kirith Ahluwalia | British Legion |
| Amy Barringer | Unison |
| Greg Bate | Seetec |
| Mike Blackburn | Greater Manchester LEP |
| Philip Brownlie | Leonard Cheshire |
| Alison Bunn | British Legion |
| Lawrence Christensen | Tunstall |
| Sandra Coleing | Stockport Homes Group |
| Bernadette Conlon | Start in Salford |
| Jackie Driver | Breakthrough UK |

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| | |
|-------------------|-------------------------------------|
| Jack Firth | Healthwatch Bolton |
| Esther Freeman | Stroke Association |
| Simon Greenhalgh | LTE Group |
| Angela Hardman | Tameside MBC/ GM H&SCP |
| Eve Holt | DivaManc |
| Bethany Keys | Unviersity of Salford |
| Sharon Lloyd | Office of Jo Platt MP |
| Kevin Lucas | Unison |
| Cath Maffia | Asylum Matters |
| Victoria McCall | Alzheimer's Society |
| Kirsty McHugh | ERSA |
| David McKinney | Tunstall |
| Emma Meehan | LGBT Foundation |
| Charlotte Morris | University of Salford |
| Simon Nokes | GMCA |
| Claire Norman | GMCA / GMHSCP |
| Charlie Norman | Mosscafe St Vincent's Housing Group |
| Dave Power | One Manchester |
| Amanda Richardson | Workers' Educational Association |
| Claire Rick | Assura |
| Jenny Rouse | Big Lottery Fund |
| Margaret Rowe | University of Salford |
| Neil Smith | GMB |
| Dave Smith | FCHO |
| Lucy Smith | Northern Powerhouse Partnership |
| Andrew Spencer | University of Salford |
| Simone Spray | 42nd Street |

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| | |
|-------------------|-------------------------|
| Lynne Stafford | Gaddum Centre |
| Elizabeth Stanley | Wrap Around Partnership |
| Michael Taylor | MMU |
| Dr Tom Tasker | Salford CCG |
| Matthew Trewern | BBC Radio Manchester |
| Paula Wakefield | Office of Jo Platt MP |
| Andrew Walker | LGIU |
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| Ross Cathcart | DevoConnect |
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